

WINDSOR
GREAT PARK |

ILLUMINATED

SENSORY GUIDE

WHAT I MIGHT SEE

CAR PARK

- In the car park, I may see some vehicle headlights which flash or move unpredictably.
- I will see stewards guiding us into the event.

TRAIL

- I will see changing colours, different lights, and new visuals as I go around the trail.
- While there is no strobe lighting or intense flashing along the trail, some of the installations pulse.

FOOD & DRINK

- I will see food stalls at the start/finish and mid-point of the trail.

RIDES

- I will see rides at the start/finish point, including a Big Wheel, a Carousel and a Helter Skelter.
- I will see bright, colorful lights at the rides and stalls, particularly when it gets darker in the evening.



HOW IT MIGHT FEEL 🖐️

TRAIL

- The terrain of the trail will be a mix of tarmac, grass, and gravel.
- I may need to queue to scan my tickets depending on how busy it is at my time of entry.
- There will be a path to follow as I walk around the trail. This may get muddy if it has been raining, but it is not too hilly.
- The crowd may get busier as I arrive at each installation.

RIDES

- I may find the seats cold or hard, as they are made of hard plastic or metal.

Tips:

- If I would like a less busy experience, I can book the Windsor Illuminated Low Sensory Session which has a lower capacity of guests. I can also look for Super-Off Peak or Off-Peak sessions which may be less busy.
- I can take some time to rest at the seating points at the start/finish and mid-point of the trail if needed.
- If I need a shorter walk, I can ask staff on the day about the access cut-through route which is available.



THINGS I MIGHT TASTE

- There will be lots of different food and drinks available to buy. Some are sweet (like crepes or waffles), and some are savoury (like burgers or fries).
- If I need any advice on the ingredients in the food, I can speak with the vendor who will be able to answer my questions.

Tips:

- I am welcome to bring water with me. Open bottles of drink/liquid are not permitted, however unopened bottles of water will be accepted, as well as empty reusable cups and bottles.
- I can take a look online at the food vendors and menus for advance information.

WHAT I MIGHT SMELL

- There may be outdoor smells along the trail, such as damp grass.
- There may be strong scents from the food and drink being served, such as churros, marshmallows, coffee, burgers, crepes.

Tips:

- Bring a **scarf or scented stick** (like lavender or mint) to smell if this will help.
- Take breaks in quieter open-air spaces where the smells can drift away more easily.

WHAT I MIGHT HEAR

TRAIL

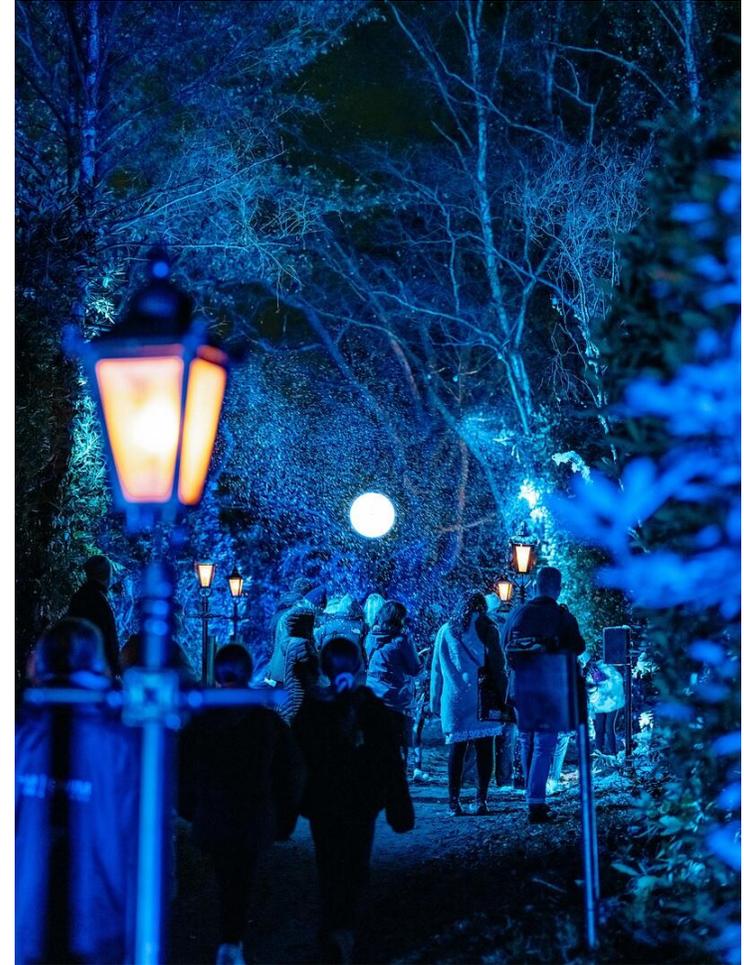
- I will hear music playing in the background on speakers, and this may vary as I move through the different light features.
- I may hear the sound of water as I walk around the lake, and by the light features based at the lake.
- I may hear other guests talking around me as I walk round the trail.

RIDES

- I may hear music from coming over speakers from the rides.
- I may hear other guests laughing or shouting from the rides, as they are enjoying their experience.

Tips:

- If I would like the sounds around me to be quieter, I can bring ear defenders with me.



EVENT GALLERY

*images from 2024



ACCESSIBLE FACILITIES

LOW SENSORY SESSION

- For the low sensory session at Windsor Great Park Illuminated, the lighting will be raised to highlight pathways and reduce the impact of the features, music will be lowered, and capacity will be limited to allow visitors to move more freely around the trail.

TERRAIN GUIDE

- Please see here for our Terrain Guide of the event: <https://help.windsorilluminated.com/hc/en-gb/articles/20534132183709>

ORIENTATION VISITS

- We understand that outdoor events can be an overwhelming experience for some of our guests who have sensory concerns or those who find noisy and busy spaces more difficult. If you require to visit before deciding on attending to see if the event is suitable, please contact our Customer Service team regarding an orientation visit and they will be able to assist.

BLUE BADGE PARKING

- Blue Badge Parking can be pre-booked online. Please note this is limited and must be booked in advance of your visit so that the team on site can reserve your space.

WHEELCHAIR HIRE

- We will have an all-terrain wheelchair available for free hire in advance of your visit. Please contact our Customer Service team to enquire if this is available on your booked date.